

# **Lancashire and South Cumbria Integrated Care System (ICS)**

'Healthier Lancashire and South Cumbria'

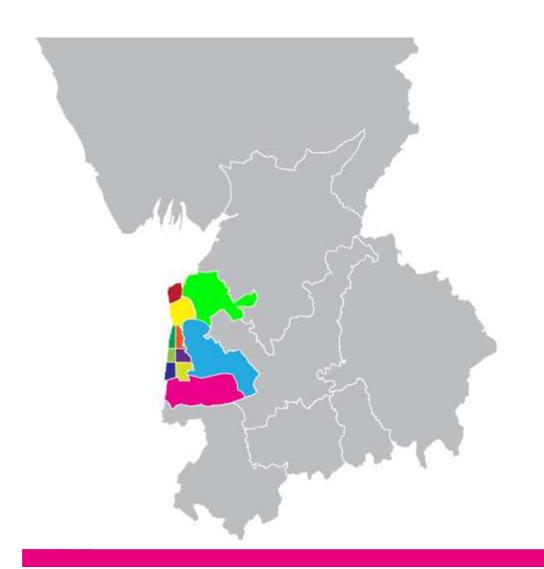
The system is a partnership of NHS and other organisations working to deliver our five-year Sustainability and Transformation Plan.



# Fylde Coast Integrated Care Partnership (ICP)

'Healthier Fylde Coast'

NHS and local authorities formally working together to improve the health and care of the whole Fylde Coast population.



## Neighbourhoods

Geographical areas across which GP practices and other health and care services work together to ensure joined-up care tailored to the needs of their local populations (typically between 30,000 – 50,000 people).







### **Summary**

- 'Healthier Fylde Coast' brings together NHS and council organisations to improve health and care.
- Challenges facing health and care are well documented.
- Making better use of our joint resources is crucial, including staff, services and money.
- We are working together 'to improve the health and care of the Fylde coast population'.



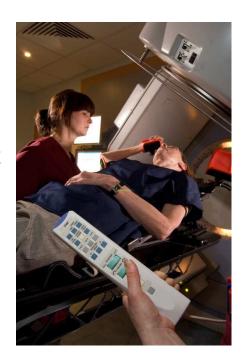








- Partners so far include:
  - NHS Blackpool CCG
  - NHS Fylde and Wyre CCG
  - Blackpool Teaching Hospitals NHS Foundation Trust
  - Blackpool Council
  - Lancashire County Council
- This builds on and formalises our way of working which has already vastly improved patient outcomes.









- Joined-up multi-disciplinary teams are key to helping solve some of the problems we face.
- By working more closely together we will:
  - Improve services, making sure they are sustainable for the future
  - Improve patient experience
  - Support better health and wellbeing
  - Improve the working lives of our staff
- Many exciting development opportunities ahead for our staff.











# Why is this needed?

- We want the very best health and care system for people living on the Fylde coast.
- Local and national challenges of people living longer with more complex conditions and requiring greater input from services.
- Artificial barriers also exist between services.
- This is our opportunity to develop better ways of working.



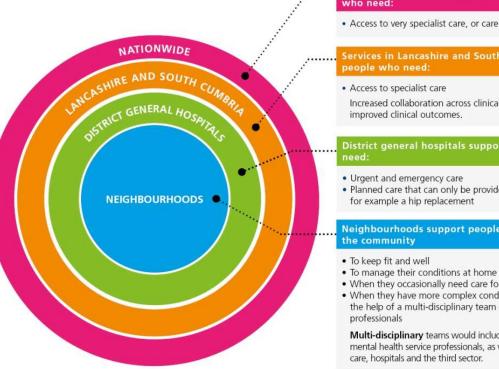








### What people will see





• Access to very specialist care, or care for rare conditions

Services in Lancashire and South Cumbria support

Increased collaboration across clinical services to support improved clinical outcomes.

District general hospitals support people who

- · Planned care that can only be provided safely in a hospital, for example a hip replacement

Neighbourhoods support people at home and in

- When they occasionally need care for minor ailments
- When they have more complex conditions and need the help of a multi-disciplinary team of health and care

Multi-disciplinary teams would include community and mental health service professionals, as well as those from social care, hospitals and the third sector.



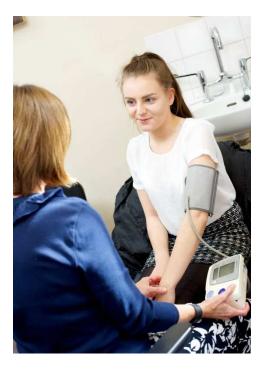






### How will we work in future?

- A common vision and a single set of goals across all organisations.
- We will do things once to reduce duplication.
- Agreed priorities and joint decision making.
- Four key areas of transformation: Urgent care, mental health, cancer services, and general practice.
- Multi-disciplinary clinical and non-clinical teams will work to common goals.









# Links to LCC proposed priorities

LCC proposed priorities	Fylde Coast work
Develop neighbourhood level integrated care systems	<ul> <li>Locally-based care teams established within each of our 11 neighbourhoods</li> </ul>
Improving delayed transfers of care	<ul><li>Single plan for urgent and emergency care</li><li>Discharge facilitators on wards</li></ul>
Improving stroke outcomes	Improving stroke rehabilitation
Address variation in diabetes care	<ul><li>Improving diabetic footcare</li><li>Rolling out education programmes</li></ul>
Reduce suicides	Supporting ICS suicide plan







### Supporting the ageing population

- Neighbourhood care teams
- Frailty pathway work with quality improvement organisation AQuA
- Care homes work
- Health coaching roles
- Empowering people and communities







### The ICP will support us to...

- Improve urgent and emergency care
- Make sure patients are treated within 18-weeks of being referred by their GP
- Make sure patients only have planned hospital care when this will be of benefit to them clinically
- Achieve other national priorities, including those for maternity and diabetes







### **ICP** in action

- We are making excellent progress already, across clinical and non-clinical areas:
  - Urgent care
  - Extended access
  - Neighbourhood care teams
  - FYi directory

- Clinical Senate
- Nexus Intelligence
- Care Home Connect
- Communications
- Finance
- Community development









### **Clinically-led transformation**

- Clinical Senate established to drive our vision forward.
- Brings together a range of professionals to share best practice
  - GPs
  - Consultants
  - Nurses
  - Therapists
  - Public health practitioners.
- Provide leadership, guidance and input.



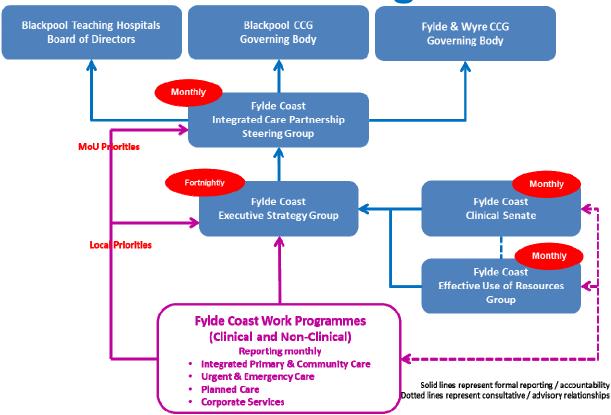








### **Governance arrangements**











### **Timescales**

- Shadow form in 2018/19 which brings additional benefits:
  - More freedom to make commissioning decisions
  - Additional funding
- Steering group oversees this work.
- Phased approach to building the full partnership.
- Communications programme for staff and stakeholders.
- Learning will be used to help other health and care systems develop something similar.









### What this means for patients and staff?

- For patients and their families:
  - More support in community settings to maintain health and independence
  - The way care is provided will be easier to understand
  - Patients will be supported to manage their own health
  - Professionals will share relevant, secure information between services











### For health and care professionals:

- New and flexible roles, development opportunities and increased job satisfaction
- More time to spend with people who need their help
- Shared records and increased data sharing
- Improved communication between primary and secondary care
- New technology and improved communication between services to make working lives easier and more efficient



